From: Ron

To: Microsoft ATR

Date: 12/15/01 8:18pm

Subject: Microsoft case

I personally don't see how consumers have been harmed by any of the so-called actions of Microsoft. In fact, consumers have benefited. Microsoft has bundled other products into the operating system so the consumer doesn't have to buy them separately. This is a win for the consumer. There is no consumer or consumer group that can say this is not a benefit to them. Where can you get an operating system which comes with audio and video editing capabilities, CD writing capabilities, and built-in networking, for \$100 (or less). You can't. Check the price of Novel's operating system, or Sun's operating system. They cost much more.

It is obvious that this case has been spearheaded by Netscape. Netscape originally gave their browser away for free to flood the market. Microsoft has been accused of this too, but Netscape did it first. Unfortunately for Netscape they did not have the capital to hold them over while they gave away a free product. Microsoft came along with their own browser, and late in the game I might add. After several revisions, Microsoft's browser became superior to Netscape's browser. Netscape buried themselves, Microsoft didn't bury them.

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